

CONTENTS OF THE CARE AGREEMENT

Regarding the provision of maternity care, we hereby agree on the following, in accordance with the General Terms and Conditions:

- 1. Maternity care is provided based on the indicated care. This indication will be determined in writing during the intake interview, in consultation with you, in accordance with the National Maternity Care Indication Protocol (hereinafter referred to as LIP). The intake interview takes place around the 7th month of your pregnancy, either through a home visit or a telephone call.
- 2. If you register before the 5th month of your pregnancy, we will make every effort to provide the full indicated hours of maternity care as determined by the LIP (which amounts to between 24 and 49 hours). If registration occurs during or after the 5th month of your pregnancy, we guarantee a minimum of 24 hours of maternity care, spread over 8 days. This is in accordance with agreements with health insurers. Note: if this applies to your situation, it will be stated in the accompanying letter.
- 3. To ensure the provision of high-quality maternity care, the following conditions apply: as a client, you are required to comply with applicable occupational health and safety regulations. In the interest of the health and safety of our staff, it is necessary that proper, safe work materials and cleaning supplies are available, as described in the General Terms and Conditions of Maternity Care.
- 4. If you make use of additional (maternity) care and/or other supplementary services, you are responsible for covering these costs yourself.
- 5. For indicated maternity care hours that fall under the Health Insurance Act (Zvw) and are part of the basic package, you are required to pay a statutory personal contribution. The amount of this contribution is determined annually by the Dutch Healthcare Institute. No personal contribution is required for maternity care hours provided during childbirth assistance.
- 6. To provide optimal maternity care, regular coordination takes place with various healthcare providers. Your information will not be shared with third parties without your consent. See Articles 10, 11, and 12 of the General Terms and Conditions.
- 7. In the event of early termination of this agreement or failure to attend a scheduled intake interview, costs may be charged. See the General Terms and Conditions of Maternity Care.
- 8. Upon registration, you agreed to the care agreement, the delivery terms, and the privacy policy by ticking the appropriate box. By doing so, the care agreement comes into effect. From that moment, you have a 14-day cooling-off period during which you may revoke the agreement without providing any reason.
- 9. The agreement may be terminated by you as a client or by us as the maternity care provider under the conditions described in Articles 20 and 21 of the General Terms and Conditions of Maternity Care, "Termination of the Agreement."